Gold-Start for *Options*

MIST Services and October Resolutions want to ensure that your experience of **Options** is positive, rewarding and efficient, leading to a successful outcome.

Gold-Start gives you structured support as you lay the foundations that lead to a successful **Options** generation.

You will have access to a vast library of documents, tips and video clips together with the help of experts who have extensive knowledge of **Options** throughout the world in many types of schools.

Gold-Start is provided (free) as a part of the purchase of **Options** but can also be purchased separately if you are new to **Options** (even if your school is not) or if you feel you might benefit from a helping hand to get you started.

Within 3 working days of receiving **Options**, or of opting in to **Gold-Start**, you will receive your Onboarding Portal login which will give you access to your Gold Start dashboard, and you can let us know via the form how you would like to use your Gold-Start Voucher (for a 30-minute Zoom call with an **Options** expert, or a £47.50 reduction when purchasing an online or in-person at Market Harborough course).

You will be given the opportunity to send in your **Options** file at key stages and an **Options** expert will cast their eyes over it and give you feedback that is designed to spot any difficulties early and set you on the path to a successful outcome.

Gold-Start covers the following areas of **Options**:

Gold-Start	
	1. Installation of software including
	2. Populations
	3. Subjects
	4. Students
	5. Choices
	6. Clash table
	7. Generation (Guidance can be given)

Extra support and training

Step 7 is covered by the standard HelpLine Support, HelpScreens, KnowledgeBase, etc. … but should you require extra assistance then we can offer extended support in the form of workshops, remote support, consultancies, etc., but these are outside **Gold-Start** and would cost extra.