

# Gold-Start Enhanced Support

## Order Form

Gold-Start Enhanced Support is provided **free** with **New** purchases of the software.

If your school has been using **TimeTabler** or **Options** or **StaffCover** for some time, but you are a New User then you may wish to purchase Gold-Start Support to give you extra help, see page 2.

You can make this purchase on the annual Upgrade Order Forms, or on this form, below.

For full details of what is provided with Gold-Start for each program, please visit: [www.timetabler.com/gold-start](http://www.timetabler.com/gold-start)

### TO ORDER

- Print out this sheet, complete it, and either: Scan it and email it to: **sales@timetabler.com**  
or Fax it to: 0161-776-4391 (+44-161-776-4391) or post it to:  
**October ReSolutions Ltd, Carrington Business Park, Carrington, Manchester, M31 4DD, UK**
- Arrange for payment, using one of the 3 options shown on page 3.

(✓) Please supply:	Price (not inc VAT)	✓ Tick to order
<b>TimeTabler</b> Gold-Start Enhanced Support	£125	
or <b>TimeTabler</b> Gold-Start-PLUS Enhanced Support	£275	
<b>Options</b> Gold-Start Enhanced Support	£70	
or <b>Options</b> Gold-Start-PLUS Enhanced Support	£225	
<b>StaffCover</b> Gold-Start Enhanced Support	£70	
or <b>StaffCover</b> Gold-Start-PLUS Enhanced Support	£225	
Additional optional items (see page 2):		Number required:
Voucher <b>A</b>	£450	
Voucher <b>B</b>	£200	
Voucher <b>Grp1</b>	£515	
Voucher <b>Grp2</b>	£795	
In UK or EU add VAT at 20% :		
<b>TimeTabler</b> Manual, printed, 234 pages insert only*	+ £14* (no VAT)	
<b>TimeTabler</b> Manual, printed, 234 pages in Ringbinder*	+ £18* (no VAT)	
' <b>The Timetabler's CookBook</b> ', 2nd Edition*	+ £29.95* (no VAT)	
For overseas delivery of items marked *, add £12 :		
<b>Total :</b>		

### Ordered by (User):

(VAT is a tax of 20% payable only if you are in a European (EU) country.)

Title : Mr/Mrs/Ms Initials/First name:

Surname:

Position:

School/College:

Address:

Postcode:

Signature:

User's e-mail (at school):

User's e-mail (at home):

Admin MIS system used in school:

User's direct line phone (if any):

Mobile (if any):

**Don't miss out :** to ensure that our monthly eNewsLetter on Timetabling gets to your inbox, please ensure or ask your IT Manager to ensure that [newsletter@timetabler.com](mailto:newsletter@timetabler.com) is added to your email Address Book or Safe List.

( ) Tick if Official School Purchase Order Form, Number \_\_\_\_\_ attached, or

( ) Cheque for £ \_\_\_\_\_\* enclosed, including VAT, made payable to **October ReSolutions Ltd**

( ) Tick if paying by credit card at: [www.timetabler.com/paypal](http://www.timetabler.com/paypal) See page 3.

## Additional Support

For the full range of this included support, see: [www.timetabler.com/help](http://www.timetabler.com/help)

As you probably know, the Upgrade *includes* a wide range of Help & Support, with:

- HelpScreens, • HelpMovies (video tutorials) • Free HelpLine, staffed by experienced timetablers

Using a Current Manual : If the date at the bottom of page 1 of your Manual is more than a few years old then **we strongly urge you** to update to a new full Manual (see the order form on the previous page).

This will make it much easier for you to access the many new features, and use the program effectively.

In addition, because timetabling has become more complicated\* in recent years you may wish to consider the **Extra Training & Support** outlined below.

[\* recent complications include : the E-Bacc in England, CfE in Scotland, the IB, 'consistently-setted' blocks, options 'Pathways', 'vertical' registration groups, options in Year 9 as well as years 10 & 11, consortium days and other fixed points, PPA time, 'primary' organisation or more setting in Year 7, changes to AS, 'vertical' teaching groups, etc, etc.]

This additional Support is offered at 5 levels:

1.	Introductory courses on timetabling Principles, perhaps with a brief introduction to <b>TimeTabler</b> . For more details see: <a href="http://www.mistservices.co.uk">www.mistservices.co.uk</a>	normally off-site
2.	Introduction to <b>TimeTabler</b> , with details of data entry and the 4 main steps. Similarly for <b>Options</b> . For more details see: <a href="http://www.mistservices.co.uk">www.mistservices.co.uk</a>	normally off-site
3.	'Workshops', where you work on your timetable, with <b>TimeTabler</b> experts at hand to help you if necessary. For more details see: <a href="http://www.mistservices.co.uk">www.mistservices.co.uk</a>	normally off-site
4.	'Bespoke' dedicated in-school help with your timetable. For more details see the full list of Associates at: <a href="http://www.timetabler.com/inset-courses">www.timetabler.com/inset-courses</a>	in-school
5.	An expert <b>TimeTabler</b> Associate to do the timetable for you. For more details see the list of Associates at: <a href="http://www.timetabler.com/inset-courses">www.timetabler.com/inset-courses</a>	mixed

## Vouchers



We have negotiated a range of discounted Vouchers to make this Extra Support more affordable:

Voucher	Cost	Redeemable Value	Discount
<b>A</b>	£450 +vat	£675 +vat 3 days' Training (each normally £225 per day) from <u>MIST Services</u> . (ie. 3 days for the price of 2.) You can pick & mix from 'Principles of Timetabling', 'Introduction to using TimeTabler', 'Advanced Timetabling with TimeTabler', 'Timetabling Workshops', 'Options'. For more details see: <a href="http://www.mistservices.co.uk">www.mistservices.co.uk</a>	<b>33%</b>
<b>B</b>	£200 +vat	£225 +vat Can be used for any of the MIST Courses listed above, or for bespoke In-school Support provided by one of our Associates (John Clark, Terry Howe, etc). See details at <a href="http://www.timetabler.com/inset-courses">www.timetabler.com/inset-courses</a>	<b>11%</b>
<b>Grp1</b>	£515 +vat	£545 +vat Consultancy Day, in Market Harborough Training Centre, for a group of up to 4 people. See: <a href="http://www.mistservices.co.uk/Services/Consultancy_services.aspx">www.mistservices.co.uk/Services/Consultancy_services.aspx</a>	<b>5%</b>
<b>Grp2</b>	£795 +vat	£845 +vat Consultancy Day, at a school within 150 miles of Market Harborough, for a group of up to 4 people	<b>5%</b>

You can order one or more of these Vouchers on the previous page. See also: [www.timetabler.com/vouchers](http://www.timetabler.com/vouchers)

## Gold-Start and Gold-Start-Plus

If you are New to the software or to timetabling, there is further Help & Support:

Help	Cost	Features
<b>Gold-Start</b> 	Free or see page 1	This is included (free) with each new purchase, and can also be purchased if you are a New User (but your school already has the software). See: <a href="http://www.timetabler.com/gold-start">www.timetabler.com/gold-start</a>
<b>Gold-Start-Plus</b> 	See page 1	This includes Gold-Start <i>and</i> a Voucher <b>B</b> , and can be purchased if you are a New User (but your school already has the software), to help you get off to a good start.

# Payment options

There are 3 ways in which you can pay for the **Programs**, or the **CookBook**, or **Vouchers**.

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1.

## By Cheque, drawn on a UK Bank.

In this case:

- Complete the Order Form details on page 1,
  - Attach a Purchase Order if your school uses this system,
  - If you need an invoice before the next step then email : [accounts@timetabler.com](mailto:accounts@timetabler.com) saying what you wish to purchase, and asking for an invoice,
  - Enclose a cheque [payable on a UK Bank; remember to include VAT if you are in the EU],
  - Post these to:  
October ReSolutions Ltd, Carrington Business Park, Carrington, Manchester, **M31 4DD**, UK
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2.

## By electronic transfer from your Bank.


In this case :

- Complete the Order Form details on page 1 (we need those details),
  - Send the Order Form to us, using any of the methods at the top of page 1.
  - Also send us a Purchase Order if your school uses this system,
  - If you need an invoice before the next step then email : [accounts@timetabler.com](mailto:accounts@timetabler.com) saying what you wish to purchase, and asking for an invoice,
  - Make payment by a Bank Transfer to :  
The CoOperative Bank  
PO Box 250  
Skelmersdale  
WN8 6WT  
UK  
  
Sort Code: 08-92-99  
Our Account number: 7062 2816 (October ReSolutions Limited)  
The "IBAN number" for our account is: GB64CPBK0892 9970 6228 16  
The Bank's 'Swift' Code: CPBK GB22  
[remember to include VAT if you are in the EU]
  - **Let us know** by email to: [accounts@timetabler.com](mailto:accounts@timetabler.com) when the transfer has taken place, with the Bank reference code that was used, AND with your School Name AND with the invoice number.
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3.

## By Credit Card, using the PayPal site, as a 'Guest'.

In this case :

- Complete the Order Form details on page 1 (we need those details),
  - Send the Order Form to us, using any of the methods at the top of page 1.
  - Also send us a Purchase Order if your school uses this system,
  - If you need an invoice before the next step then email : [accounts@timetabler.com](mailto:accounts@timetabler.com) saying what you wish to purchase, and asking for an invoice,
  - Go to: [www.timetabler.com/paypal](http://www.timetabler.com/paypal)  and click on the 'Buy Now' button against the relevant item. If you don't have a PayPal account, just click on the 'Create an Account' button to access the 'Guest' section. Complete the details to make the payment. (Non-UK cards are sometimes not accepted.) [VAT is payable if you are in the EU]
  - **Let us know** by email to: [accounts@timetabler.com](mailto:accounts@timetabler.com) when the payment has taken place, with the Paypal reference number, AND with your School Name AND with the invoice number.
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