

# Gold-Start Enhanced Support

## Order Form



Gold-Start Enhanced Support is provided **free** with **New** purchases of the software. If your school has been using **TimeTabler** or **Options** or **StaffCover** for some time, but you are a New User then you may wish to purchase Gold-Start Support to give you extra help, see page 2.

For full details of what is provided with Gold-Start for each program, please visit: [www.timetabler.com/gold-start](http://www.timetabler.com/gold-start)

1. First, download this interactive PDF Form and Save it on your computer.
2. Load it into Acrobat Reader, then select  Fill & Sign, and type your entries. (Or, Print it and complete it.)
3. Arrange for payment, using one of the 3 options shown on page 3.
4. Send this form to us, using any of these 3 ways:
  - Click the **Submit** button at the bottom of the page (you can add an attachment or a message), *or*
  - Save the completed PDF, attach it to an email (with any message) to: [orders@timetabler.com](mailto:orders@timetabler.com) *or*
  - Post a printed copy with your cheque or school purchase-order form to:  
Janet Woodhouse, October ReSolutions Ltd, Chadwick House, Birchwood Park, Warrington, WA3 6AE, UK

(✓) Please supply:

	Price (not inc VAT)	✓ Tick to order
<b>TimeTabler Gold-Start Enhanced Support</b>	£125	
<b>or TimeTabler Gold-Start-PLUS Enhanced Support</b>	£275	
<b>Options Gold-Start Enhanced Support</b>	£70	
<b>or Options Gold-Start-PLUS Enhanced Support</b>	£225	
<b>StaffCover Gold-Start Enhanced Support</b>	£70	
<b>or StaffCover Gold-Start-PLUS Enhanced Support</b>	£225	
Additional optional items (see page 2) :		Number required:
Voucher <b>A-1</b>	£550	
Voucher <b>A-2</b>	£325	
Voucher <b>B</b>	£200	
Voucher <b>Grp1</b>	£615	
Voucher <b>Grp2</b>	£995	
In UK add VAT at 20% :		
<b>TimeTabler Manual, printed, 250 pages insert only*</b>	+ £19* (no VAT)	
<b>TimeTabler Manual, printed, 250 pages in Ringbinder*</b>	+ £27* (no VAT)	
<small>Add £12 for standard overseas delivery of items marked *. For tracked Courier delivery, please contact <a href="mailto:accounts@timetabler.com">accounts@timetabler.com</a> for a quote.</small>		
<b>Total :</b>		

(VAT is payable in the UK. If you are unsure, see [www.timetabler.com/vat-rules/](http://www.timetabler.com/vat-rules/))

### To be completed by the User:

Title\*: First name\*: Surname\*:

Position\*:

School/College\*:

School Address\*:

Postcode\*:

Signature (click at  Sign above):

User's e-mail (at school)\*:

User's e-mail (at home):

User's direct line phone (if any):

Admin MIS system in school\*:

Mobile (if any):

**Don't miss out** : to ensure that our monthly eNewsLetter on Timetabling gets to your inbox, please ensure or ask your IT Manager to ensure that [newsletter@timetabler.com](mailto:newsletter@timetabler.com) is added to your email Address Book or Safe List.

Tick if Official School Purchase Order Form, Number attached, *or*

Cheque for is in the post, including VAT, made payable to **October ReSolutions Ltd**, *or*

Tick if paying by credit card at: <https://www.timetabler.com/paypal> See page 3.

Click on the button to send the completed order form:

## Additional Support

As you probably know, the Upgrade *includes* a wide range of Help & Support, with:

- HelpScreens,    • HelpMovies (video tutorials)    • Free HelpLine, staffed by experienced timetablers

For the full range of this included support, see: [www.timetabler.com/help](http://www.timetabler.com/help)

For full details of '**A Timetabler's Cookbook**', see: [www.timetabler.com/book](http://www.timetabler.com/book)

New Users can purchase enhanced **Gold-Start** Support. See below and: [www.timetabler.com/gold-start](http://www.timetabler.com/gold-start)

In addition, because timetabling has become more complicated\* in recent years you may wish to consider the **Extra Training & Support** outlined below.

[\* recent complications include : the E-Bacc in England, CfE in Scotland, the IB, 'consistently-setted' blocks, options 'Pathways', 'vertical' registration groups, options in Year 9 as well as years 10 & 11, consortium days and other fixed points, PPA time, 'primary' organisation or more setting in Year 7, changes to AS, 'vertical' teaching groups, 'federal' teaching across a MAT, more Part-timers, etc, etc.]

This additional Support is offered at 5 levels:

1.	Introductory courses on timetabling Principles, perhaps with a brief introduction to <b>TimeTabler</b> . For more details see: <a href="http://www.mistservices.co.uk/timetabling/timetabler/">www.mistservices.co.uk/timetabling/timetabler/</a>	on-line, or out-of-school
2.	Introduction to <b>TimeTabler</b> , with details of data entry and the 4 main steps. Similarly for <b>Options</b> . For more details see: <a href="http://www.mistservices.co.uk/timetabling/timetabler/">www.mistservices.co.uk/timetabling/timetabler/</a>	on-line, or out-of-school
3.	'Workshops', where you work on your timetable, with <b>TimeTabler</b> experts at hand to help you if necessary. For more details see: <a href="http://www.mistservices.co.uk/timetabling/timetabler/">www.mistservices.co.uk/timetabling/timetabler/</a>	normally out-of-school
4.	'Bespoke' dedicated in-school help with your timetable. For more details see the full list of Associates at: <a href="http://www.timetabler.com/inset-courses">www.timetabler.com/inset-courses</a>	in-school
5.	An expert <b>TimeTabler</b> Associate to do the timetable for you. For more details see the list of Associates at: <a href="http://www.timetabler.com/inset-courses">www.timetabler.com/inset-courses</a>	mixed

## Vouchers

We have negotiated a range of discounted Vouchers to make this Extra Support more affordable:

Voucher	Cost	Redeemable Value	Discount
<b>A-1</b>	£550 +vat	£ 717 +vat 3 days' Training (each normally £239 per day) from <u>MIST Services</u> . (ie. 3 days, face-to-face, for less than the price of 2.) For more details of the Courses see: <a href="http://www.mistservices.co.uk/timetabling/timetabler/">www.mistservices.co.uk/timetabling/timetabler/</a>	<b>23%</b>
<b>A-2</b>	£325 +vat	£ 487 +vat 3 on-line self-study Training Courses (normally £162.50 each) from MIST Services. (ie. 3 courses, self-study, for the price of 2.) For details of the Courses see: <a href="http://www.mistservices.co.uk/timetabling/timetabler/">www.mistservices.co.uk/timetabling/timetabler/</a>	<b>33%</b>
<b>B</b>	£200 +vat	£239 +vat Can be used for any of the MIST Courses listed above, or for bespoke In-school Support provided by one of our other Associates. See details at: <a href="http://www.timetabler.com/inset-courses">www.timetabler.com/inset-courses</a>	<b>16%</b>
<b>Grp1</b>	£615 +vat	£675 +vat Consultancy Day, in Market Harborough Training Centre, for a group of up to 4 people. See: <a href="http://www.mistservices.co.uk/timetabling/timetabler/">www.mistservices.co.uk/timetabling/timetabler/</a>	<b>9%</b>
<b>Grp2</b>	£995 +vat	£1095 +vat Consultancy Day, at a school within 150 miles of Market Harborough, for a group of up to 4 people.	<b>9%</b>

You can order one or more of these Vouchers on the previous page. See also: [www.timetabler.com/vouchers](http://www.timetabler.com/vouchers)

## Gold-Start and Gold-Start-Plus

If you are New to the software or to timetabling, there is further Help & Support:

Help	Cost	Features	For more details see: <a href="http://www.timetabler.com/gold-start">www.timetabler.com/gold-start</a>
<b>Gold-Start</b> (for TimeTabler) 	Free or £125 (see p 1)	This is included (free) with each new purchase of <b>TimeTabler</b> , and can also be purchased if you are a New User (but your school already has the software).	
<b>Gold-Start-Plus</b> (for TimeTabler) 	£275 (discount £75) +vat	This includes Gold-Start <i>and</i> a Voucher <b>B</b> for MIST and can be purchased if you are a New User (but your school already has the software), to help you get off to a good start.	

# Payment options

There are 3 ways in which you can pay for **Gold-Start**, the **Manual**, or **Vouchers**.

---

1.

## By Cheque, drawn on a UK Bank.

In this case:

- Complete the Order Form details on page 1, and send it to us as explained there.
  - Attach a Purchase Order if your school uses this system.
  - If you need an invoice before the next step then email : [accounts@timetabler.com](mailto:accounts@timetabler.com) saying what you wish to purchase, and asking for an invoice.
  - Send a cheque [payable on a UK Bank; remember to include VAT if you are in the UK].
  - Post these to:  
October ReSolutions Ltd, Chadwick House, Birchwood Park, Warrington, WA3 6AE, UK
- 

2.

## By electronic transfer from your Bank.

In this case :

- Complete the Order Form details on page 1, and send it to us as explained there.
  - Attach a Purchase Order if your school uses this system.
  - If you need an invoice before the next step then email : [accounts@timetabler.com](mailto:accounts@timetabler.com) saying what you wish to purchase, and asking for an invoice.
  - Make payment by a Bank Transfer to :  
The CoOperative Bank  
PO Box 250  
Skelmersdale  
WN8 6WT  
UK  
  
Sort Code: 08-92-99  
Our Account number: 7062 2816 (October ReSolutions Limited)  
The "IBAN number" for our account is: GB64CPBK0892 9970 6228 16  
The Bank's 'Swift' Code: CPBK GB22  
[remember to include VAT if you are in the UK]
  - Let us know by email to: [accounts@timetabler.com](mailto:accounts@timetabler.com) when the transfer has taken place, with the Bank reference code that was used, AND with your School Name AND with the invoice number.
- 

3.

## By Credit Card, using the PayPal site, as a 'Guest'.

In this case :

- Complete the Order Form details on page 1, and send it to us as explained there.
  - Attach a Purchase Order if your school uses this system.
  - If you need an invoice before the next step then email : [accounts@timetabler.com](mailto:accounts@timetabler.com) saying what you wish to purchase, and asking for an invoice.
  - Go to: [www.timetabler.com/paypal](http://www.timetabler.com/paypal) and click on the 'Buy Now' button against the relevant item. If you don't have a PayPal account, just click on the 'Create an Account' button to access the 'Pay as a Guest' section. Complete the details to make the payment. (Non-UK cards are sometimes not accepted by PayPal.) [VAT is payable if you are in the UK]
  - Let us know by email to: [accounts@timetabler.com](mailto:accounts@timetabler.com) when the payment has taken place, with the Paypal reference number, AND with your School Name AND with the invoice number.
-