

# Help & Support for your timetabling

With **TimeTabler** we provide the most comprehensive and expert timetabling support in the world.

We support you in **12** ways:

**1** There is a free **Tutorial**, with a step-by-step Tutorial Booklet, to give you a quick introduction to the general style of the program.  
Visit [www.timetabler.com](http://www.timetabler.com) and use the Menu shown to get your free copy:

**2** In **TimeTabler** every screen has its own interactive **HelpScreen** (as you can see in the free Tutorial versions).  
Just click on the part of the screen you want Help on.



**3** We provide a range of animated **HelpMovies** (video tutorials), to explain each main screen with a guided tour. This is good at the start, to learn it quickly, and also at the start of each new timetabling season for quick revision.



**4** **TimeTabler** comes with a fully-illustrated 200-page **printed Manual**. This contains a large number of **Worked Examples**, from simple 'setting' to the most complicated 'Sixth Form'. It includes lots of timetabling Tactics, Tricks and Tips, spelt out step by step.

**5** We provide a **QuickStart Guide**, with a checklist of steps that you need to take.

**6** The book by Keith Johnson, Mervyn Wakefield and Chris Johnson on "**Timetabling – A Timetabler's CookBook**" is the standard 'bible' on timetabling principles. It covers every aspect from A to Z.

The web-site also has some free **INSET/CPD materials** on timetabling principles. And if you are **new** to timetabling, there is more information for you.

**7** We send you a **monthly NewsLetter** to remind you of the essential tasks at each stage of the timetabling year. To receive your copy, go to: [www.timetabler.com/signupfornewsletter/](http://www.timetabler.com/signupfornewsletter/)

**8** You will have access to our 24/7 **SupportCentre**. This includes a large fully-searchable '**Knowledge Base**', where you can find answers to common timetabling problems, and you can download over 300 articles on timetabling.



**9** We provide detailed documentation on how to **Export** your completed timetable to **SIMS .net** and the other Admin Systems.

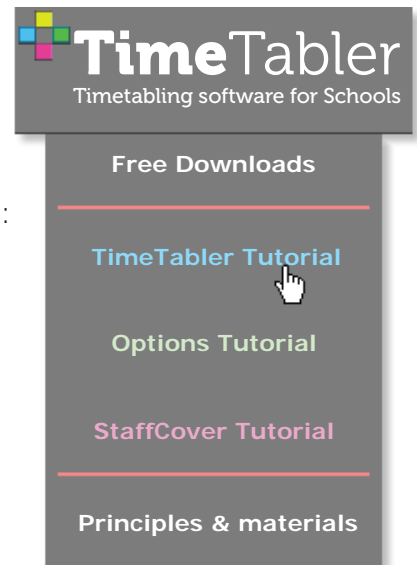
**10** Before you start timetabling, our **Options** software helps you to find the most efficient arrangement of 'elective' choice subjects. Simply and quickly.

**11** Above all there is the expert **HelpLine Support**, from our team of experienced timetablers. For New Users we provide **Gold-Start Enhanced** Support & Guidance. More details at: [www.timetabler.com/gold-start](http://www.timetabler.com/gold-start)

**12** And if you need a training course, or if you want some on-site in-school Help, then our **TimeTabler Associates** can provide it.

**So we provide a complete service for Timetablers. For you.**

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